



NORTHWESTERN  
HEALTH SCIENCES  
UNIVERSITY

### **Welcome!**

We are pleased to welcome you to the Burnsville Massage Therapy Student Teaching Clinic, and we are thankful you have chosen our clinic to partner with you in restoring and maintaining your optimal health.

### **The University**

The Burnsville Massage Therapy Student Teaching Clinic is a clinic of Northwestern Health Sciences University, which offers natural health care academic programs in chiropractic, acupuncture, Oriental medicine, massage therapy, and human biology. Northwestern's beautiful 25-acre campus in Bloomington, Minnesota, is home to 800 students and nearly 300 employees.

### **Our Intern Program**

The Burnsville Massage Therapy Student Clinic is an important educational site for our senior interns and offers them a clinical experience in a unique community setting. Students will provide your care under the supervision of a clinical faculty supervisor who is a nationally-certified massage therapist. Because the treating practitioner is a student, some clients may not be appropriate for a student teaching clinic environment and you may be referred to one of Northwestern's Natural Care Centers for care.

### **Our Hours**

We strive to exceed your expectations, and offer appointments on Monday, Wednesday, Friday and Saturday. We ask that you make every effort to arrive a few minutes prior to your scheduled appointment time. Please note that there are a few times during the year the clinic will be closed due to scheduled breaks in the academic calendar, University functions, and holidays. We will notify you of those closings by posting changes to clinic hours throughout the clinic as well as on the clinic voicemail.

### **Payment**

Payment is required at the time of service. We accept cash, check, VISA, or Mastercard as forms of payment.

### **Cancellations**

To maintain our excellence in customer service, we require a 24-hour cancellation notification. We have many same-day requests for massage therapy services, as well as a commitment to providing our students with a high-quality clinical experience. Failure to notify the Burnsville Massage Therapy Student Clinic will result in a charge for a service scheduled.

### **Our Services**

We offer services in massage therapy. We also offer a variety of natural care personal care items and massage gift certificates. Please notify our receptionist, student, or student supervisor if you would like more information about our products or services.

### **Intern Rotation Policies**

Our policy requires that student interns work with an individual client for no more than four visits. Additionally, clients may have no more than four visits scheduled at any one time. The clinic also reserves the right to switch a particular student at any given time. This ensures that our interns have a wide variety of experiences in their massage training.

### **Thank You!**

We appreciate that you have chosen the Burnsville Student Massage Therapy Clinic. We continually strive to exceed your expectations and partner with you in optimal health!

### **The Burnsville Massage Therapy Student Clinic**