

WELCOME!

We are pleased to welcome you to the Highland Natural Care Center, and we are thankful you have chosen our clinic to partner with you in restoring and maintaining your optimal health.

The University

The Highland Natural Care Center is a clinic of Northwestern Health Sciences University, which offers academic programs in chiropractic, acupuncture, Oriental medicine, massage therapy, human biology, and a certificate program in integrative health and wellness. Northwestern's beautiful 25-acre campus in Bloomington is home to 800 students and nearly 300 employees.

Our Intern Program

The Highland Natural Care Center is an important educational site for our senior interns and offers them a clinical experience in a unique community setting. Students will participate in your care in varying degrees based on their trimester of clinical study. We encourage you to collaborate with your health care provider and the student intern in meeting your health care needs.

Our Hours

We strive to exceed your expectations, and offer appointments from 8 a.m. – 6 p.m. Monday through Friday. Please note that there are a few times during the year the clinic will be closed due to scheduled breaks in the academic calendar, University functions, and holidays. We will notify you of those closings by posting changes to clinic hours throughout the clinic as well as on the clinic voicemail.

Your Insurance

Northwestern Health Sciences University participates in several insurance plans for chiropractic services. Our Patient Service Coordinators will contact your insurance carrier for verification of benefits; however, this does not guarantee payment, and we encourage you to contact your health plan with questions regarding covered services. Non-covered services require payment at the time of service.

Cancellations

To maintain our excellence in customer service, we require a 24-hour cancellation notification for massage, Oriental medicine, and acupuncture services. We have many same-day requests for our services, and strive to meet the needs of our patients and clients by requesting 24-hour cancellation notification. Failure to notify the Highland Natural Care Center will result in a charge for a service scheduled.

Our Services

We offer services in chiropractic, Oriental medicine, acupuncture, and massage therapy. Please notify our Patient Service Coordinator, your health care provider, or student intern if you would like more information about our services.

Thank You!

We appreciate that you have chosen the Highland Natural Care Center. We continually strive to exceed your expectations and partner with you in optimal health!