

CLINICAL TRANSFORMATION VISION

The charter of the Clinical Transformation Project is to successfully deploy state-of-the-art information systems technology to support our goals of improved quality, efficiency, safety, coordination, and integration of the patient care we deliver across all NWHSU programs and providers. The implemented technology will include electronic health record and practice management systems.

This will provide the technology foundation for NWHSU's Coordinated & Integrated Model of Care and Best Practices initiatives that will drive the other major goals below.

Solid project governance, broad organizational participation, well-defined project plans, and organized functional workgroups are all critical to successfully achieving our project objectives.

GOALS

- **Successfully implement state-of-the-art, highly integrated electronic health record and practice management systems**
 - BackChart Electronic Health Record (EHR) implementation
 - Scheduling, Registration, and Revenue Cycle Management system selection, implementation, and integration with BackChart
 - Foundation for Coordinated & Integrated Model of Care and Best Practices

- **Improve quality and efficiency of the patient care we deliver across all NWHSU programs and providers.**
 - Transition from paper to electronic health records
 - Standardized treatment documentation
 - All relevant health information available at the point of care for all patients
 - Evidence-informed best practices
 - Clinical decision support tools
 - Outcomes measurement
 - Achievement of EHR Meaningful Use
 - Achieve value by delivering cost effective and efficient care
 - Ensure positive patient experiences at all stages of care, from appointment scheduling to intake to follow-up and referral.

- **Improve coordination/ integration of care between providers from all disciplines within NWHSU, and with other outside healthcare professionals**
 - Access to electronic patient records
 - Health information exchange and referrals
 - Integration with other NWHSU health information technology
 - Care will be administered with current evidence, patient preference and clinician experience.